

# Nuance SafeCom smart printing.

Product overview





“It gives us a complete view on users and devices and the health of the service overall. It gives us the control that we wanted. We now have precise figures on what’s being spent on print and who’s accountable for it and how many sheets of paper we have saved. We estimate that this will run into millions of sheets in three years.”

Chris Wood  
Service Owner, Printing Services  
University of Warwick



# Optimize print services and document security.

**Nuance® SafeCom®** enables companies to reduce the number of required printers and bring down operational costs. Pull Print and Authentication turns network printers into personal printers, allowing companies to consolidate and rid themselves of assorted desktop devices. Users send their print and go to any network printer to authenticate and retrieve it.

## Manage printing and print safely

Nuance SafeCom is the solution most companies need to manage, control, optimize and secure their daily printing activities by providing:

- **Central administration** of users, services and devices to optimize IT operations and support.
- **Essential tracking** to continuously monitor print activity, pin-point problem areas up-front, fine-tune and optimize even more.
- **Access control** by adding Authentication at the printer to protect devices from unauthorized use of print, scan, fax functionalities.
- **Confidential printing** because Authentication with Pull Print ensures that prints are always delivered only into the right hands.
- **A modular approach** offering a wide suite of flexible modules and add-ons to create the exact solution you need today—with expansion options for tomorrow.

## Save 30% or more

### Reduce consumable usage and waste

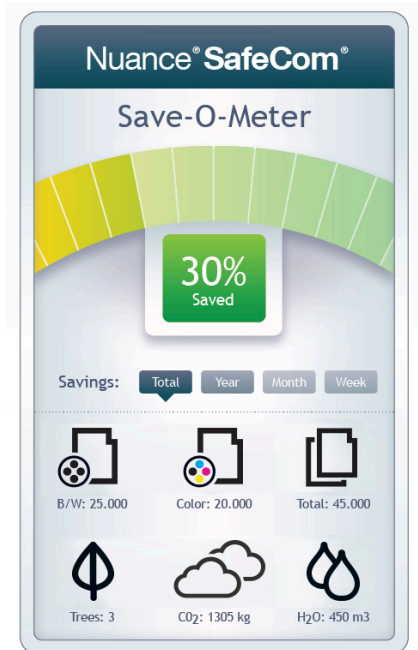
Nuance SafeCom Pull Print and Print Rules functionalities eliminate those piles of unclaimed prints, reduce toner usage, and promote sustainable printing—together saving your company 30% or more.

### Users decide what they output—save 15%

With Nuance SafeCom Pull Print, users decide which print jobs to print or delete. In combination with auto-deletion of forgotten print jobs, this can reduce paper and toner costs by up to 15%.

### Motivate and manage—save 15%

Nuance SafeCom Print Rules enable management of changes in user behavior through optimization of duplex and color printing usage—reducing waste and saving up to 15%.



The SafeCom Save-O-Meter gives an instant overview of environmental savings.

# Enhance print services with SafeCom

Modular. Secure. Simplified.

## Tracking

SafeCom Tracking collects and stores all information concerning print and copy, scan, fax and e-mail. SafeCom Tracking collects very detailed information about each registered document and provides the foundation for obtaining an overview of all print activities in the organization on a per department or application level—even down to individual user activity.



## Reports

SafeCom Report graphically illustrate print and copy activities in the organization and provide a fact-based foundation for decision making regarding print policies or utilization and placement of printers and MFPs. In addition, the SafeCom Save-O-Meter helps organizations keep track of their actual environmental savings and exhibit these to the whole company.



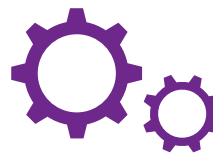
## Encryption

SafeCom Encryption is a standard feature of SafeCom Pull Print. It guarantees that documents and data cannot be misused or read while they travel through the network.



## Integration

One of the challenges associated with the introduction of new IT systems is their integration into the existing IT Infrastructure. Safecom Administrator API is specifically designed to make this process easier by automating tasks while integrating SafeCom with other applications.



## Authentication

Authentication takes place when a user steps up to a printer and identifies him- or herself as a recognized and approved user of the system and output device. There are various ways to do this—such as through log-in code or ID card. In addition SafeCom authentication enables secure integration with other enterprise applications and workflows through single sign-on.



**Pull Print**

SafeCom Pull Print is synonymous with confidential and secure printing. Documents are less likely to end up in the wrong hands, and employees do not have to rush to the printer to collect their documents before someone else takes them. Besides ensuring confidentiality SafeCom Pull Print can cut costs of paper and supplies up to 15%.

**Mobile Pull Print**

Companies can enable more printers with Pull Print functionality. Using their smart phone, users scan a QR code label on an any single function printer (SFP) or MFP enabled with Mobile Pull Print, thus identifying themselves at the device. The mobile pull print allows secure document release on devices that don't normally support it. It allows users to see whats in their queue and release those jobs to the printer they are standing at from their mobile device.

**Rule Based Printing**

The Rule Based Printing module ensures that printing is done according to company print policies as communicated to the users, e.g., that e-mails and online content are automatically printed in duplex and with toner-save settings, or that print jobs are automatically redirected to the printer best suited for the task – all to save time and money.

**Mobile Print**

Many people do much of their work on the road, using devices such as mobile phones, laptops or tablets. Mobile Print allows users to remotely submit documents for printing, and output them later when they reach a printer on the company network.

**Smart Scan**

A simple and secure way for users to scan documents on MFPs and have them delivered directly into a folder on their own PC. Users can access and download their files through a Smart Scan client application or through a web browser.

**Print Tracker**

Print Tracker enables print tracking on push print jobs (jobs printed directly to the device without using pull print). Print tracker has the ability to add functions like rules based printing and pay.

## A benefit to the entire organization

### Overall Company Benefits

#### Reduce print costs by 30% or more

Pull Print lets users decide which documents to print or delete, while forgotten print jobs are deleted automatically, saving the company 15% on wasted paper and toner. Managing print policies through the optimization of duplex and color printing saves the company an additional 15%.

#### Protect output and devices

Ensure that users can print their documents safely, anytime and anywhere at the printer of their choice. User authentication prevents the unauthorized use of network MFPs.

#### Eliminate waste

Pull Print, authentication and policy compliance will eliminate waste and reduce consumable usage dramatically – 30% at least.

### IT Department

#### Simplify print infrastructure

Consolidation of printers and print servers reduces support and maintenance costs. In the process, companies standardize printer fleets and rationalize infrastructure improving efficiency and procurement processes.

#### Improve Help Desk efficiency

Consolidation, combined with central administration of users and devices, makes the task of supporting users much easier for IT. At the same time, users experience a higher level of support and service.

#### Free-up IT resources

Print infrastructure consolidation and effective tools to manage printers and users will result in less time spent on administration and support, freeing up IT resources for more strategic projects.

### Employees

#### Print safely anytime, anywhere

Pull Print allows more flexibility and mobility for employees who no longer have to rush to the printer immediately to collect their printed documents. Users are always able to print on the network printer closest to them.

#### Go to the printer of your choice

Users are free to collect their documents at the network printer best suited for the print job. Or they can just go to the closest printer and retrieve their document.

#### Avoid lost documents

Users print and go to the printer to authenticate and collect their documents. This ensures that users wait for their documents before leaving the printer room. This prevents wasteful piles of forgotten print jobs.

### Procurement

#### Centralize cost control

Central administration allows procurement departments to monitor investments and operational costs according to company guidelines.

#### Accurate cost allocation

Central tracking of all print, copy, scan, fax and e-mail activities, down to individual users or departments, enables accurate cost allocation both internally and externally.

#### Optimize print services

Central administration allows procurement departments to optimize print services according to business needs and budgets.

“SafeCom has made it easier for our consultants. At their desk or in a client meeting, they can order print jobs and collect them from the nearest network printer”



## SafeCom Go

### Access control and document accounting

SafeCom Go is an integrated software solution for Multi Functional Printers (MFPs) and printers supported by SafeCom. On MFPs SafeCom utilizes the built-in display. SafeCom Go makes it possible to control access to MFPs and printers because users are requested to log in before they gain access to functions such as:

- Print
- Copy
- Scan
- E-mail
- Fax

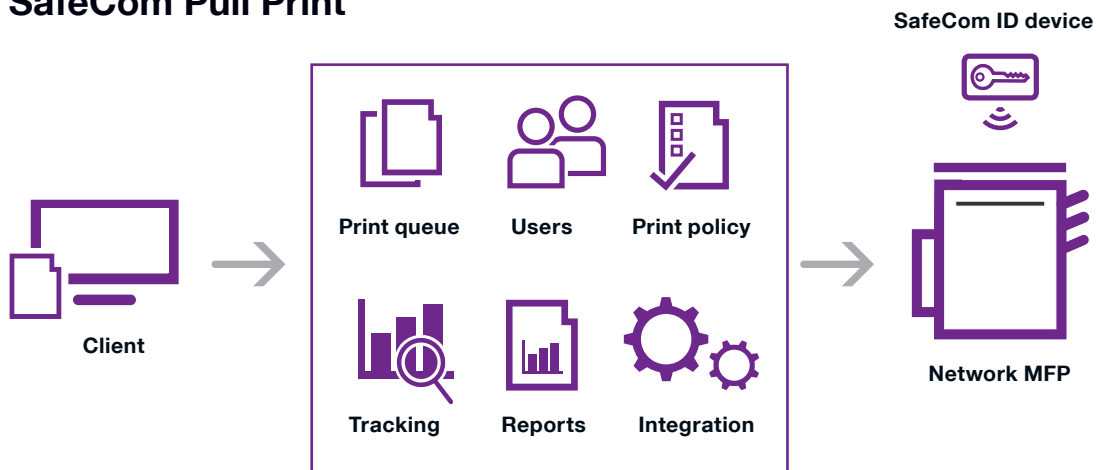
Users log in using Windows login, a user code or card, for example building access cards or student cards.

SafeCom Go allows companies to track print, copy, e-mail, scan and fax in order to allocate costs accurately, improve document security and optimize print services.

#### SafeCom Go supports

- Canon
- Fuji Xerox
- HP
- Konica Minolta
- Kyocera
- Lexmark
- Océ
- Ricoh
- Samsung
- Sharp
- Xerox

## SafeCom Pull Print



SafeCom Pull Print is synonymous with confidential and secure printing. Users do not have to rush to the printer to collect their documents before someone else takes them. Users authenticate using log-in code or an ID card. SafeCom authentication enables secure integration with other enterprise applications and workflows through single sign-on.

To learn more about Nuance SafeCom products,  
please call 1-800-327-0183 or visit [nuance.com](http://nuance.com).

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**About Nuance Communications, Inc.**

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit: [www.nuance.com](http://www.nuance.com).

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